

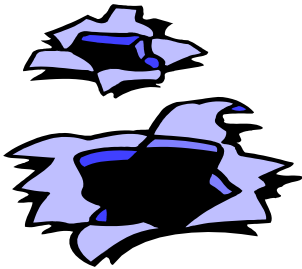
Emergency Repairs

After 5pm and on weekends
and holidays phone **01453
766242**



Remember this is for serious emergencies like a burst pipe, a serious leak, no heating, no power, a fire.

It is expensive to provide 24 hour cover and if you use the service and the call is not an emergency you will be charged for the full cost, this will be at least £75.00!



Damage caused by you

Any damage caused by you, your family or your visitors is up to you to get it fixed. Even things damaged accidentally are up to you to fix!

Don't forget

Please remember to test your smoke alarm, if it starts beeping continually you may need to replace the battery.

Please remember that after the summer your radiators may need bleeding. This will get rid of air locks which may stop your radiators heating up. For further advice give us a phone

Oxbode Housing Association



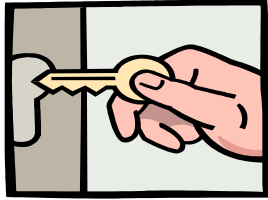
Your Repairs BOOKLET

This booklet explains the repairs you are responsible for.

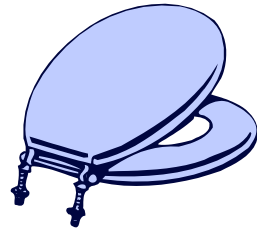


Reporting repairs during
Office hours 505359

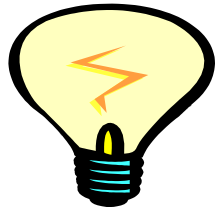
Emergency repairs out of Office hours
01453 766242



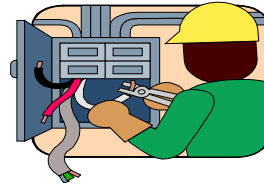
Getting in if you are locked out
Replacing lost/stolen keys



Replacing toilet seats



Replacing light bulbs and
Kitchen strip lights



Replacing fuses



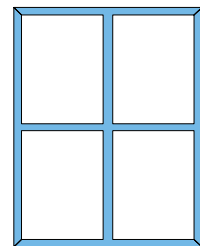
Treatments for mice, rats
fleas and wasp nests



All plugs & chains



Door handles, letterboxes,
door knockers. All damaged
doors. Easing of doors



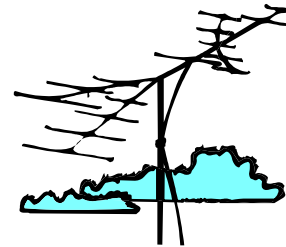
All glazing damaged by
you or your visitors



Keeping tidy your
garden areas



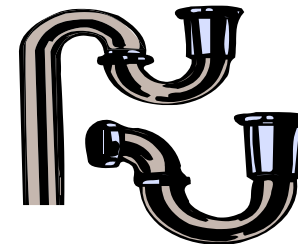
Connecting up washing machines
and gas cookers



Repairs to TV aerials
unless supplied by us



Clearing up all rubbish in
your house and garden



Keeping drains, sinks, toilets
clear. If the blockage is due to
food, nappies or other household
items YOU will be charged for
the full cost of the work.



Break ins and any theft.
Report it immediately to
the Police. You must get
an incident number and
let us know.